



Confidence. Delivering strategic results requires a trusted technology partner that is committed to your business success. At Aras our experienced staff is dedicated to providing your company with the critical software and services necessary to achieve your goals.

Choice. Our Aras Unlimited subscription packages provide the option for comprehensive enterprise-class support and important software access designed to fit the specific needs of your business. You can choose to complement the innovative Aras software solutions with the subscription package that is right for your company's success.

aras UNLIMITED™

We recognize that you need a plan for your business-critical enterprise software solutions that matches your company's requirements.

That's why Aras Unlimited includes extensive subscriber-only benefits.

SUBSCRIBER-ONLY BENEFITS

Aras Unlimited subscription packages offer a wide range of benefits for a successful enterprise software solution roll-out today and into the future.

- ✓ Service Packs with Security Updates, Hot Fixes, and New Features
 - ✓ Live Hotline and Online access with Unlimited Support Incidents
 - ✓ Productivity Tools including Data Load Tool and Upgrade Utility
 - ✓ Microsoft Certified Versions and Subscriber-only Solutions
 - ✓ Significant Discounts on Aras Consulting Services
 - ✓ Free Training and a lot more
- NEW** ✓ Now, Aras subscribers receive enterprise software upgrade services included as part of the subscription package

Aras delivers more value than any other enterprise solution provider.

We encourage you to compare the Aras benefits (and costs) to offerings from PTC, Dassault Systèmes, Siemens PLM Software, Infor, SAP, and Oracle,

Get started today, for more information visit www.aras.com or contact us directly at info@aras.com

“ With the proven Microsoft open approach you get the most advanced enterprise software solutions on the market for no charge.

Our optional packages provide your company with the professional enterprise support you demand and the personalized service you expect.

We are committed to delivering the innovation that our corporate customers trust to deliver results. ”

Peter Schroer
President
Aras



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SUBSCRIPTION PACKAGE BENEFITS MATRIX

ARAS UNLIMITED SUBSCRIPTION PACKAGE		SUBSCRIBER BENEFITS	SELF SERVICE
System Upgrades	Upgrade Services (Including Solution Customizations)	NEW SUBSCRIBER-ONLY BENEFIT	✓
Framework Software Access	Service Packs	✓	
	Security Updates	✓	
	Microsoft Certified Versions	✓	
	Hot Fixes	✓	
	Active Directory / LDAP Single-Sign-On Integration	✓	
	Replicated Vaulting Capability	✓	
	Open Releases	✓	✓
Solution Software Access	Subscriber Solutions	✓	
	Commercial Solutions	✓	
	Community Solutions	✓	✓
Productivity Software Access	Solution Import Tool	✓	✓
	Solution Export Tool	✓	✓
	Data Load Tool	✓	
	System Upgrade Tool	✓	
	Vault Disaster Recovery Utility	✓	
Legal	Software Indemnification	✓	
Documentation	Integrated System Help	✓	
	Productivity Software Guides	✓	
	Installation & Configuration Guides	✓	✓
Customer Support	Open Q&A Support Forums	✓	✓
	myInnovator Support Portal	✓	
	Live Hotline Phone Support	Unlimited	
	Dedicated Support Engineer	✓	
	Developer Support	✓	
	Escalation Management	✓	
	System Optimization Support	✓	
	Code Samples	Comprehensive	Open Source Only
Training & Education	Aras Scheduled Sessions	Free	Standard Rate
	Standard Onsite Sessions	Discounted Rate	Standard Rate
	Custom Onsite Sessions		
Consulting Services	Deployment Services	Discounted Rate	Standard Rate
	Best Practice Process Reengineering		
	Data Migration Services		
	Systems Integration Consulting		
	Custom Solution Development		
	Configuration Optimization Services		

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