Aras Innovator 11

Client Settings for Firefox on Mac

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Document Conventions

The following table highlights the document conventions used in the document:

Table 1: Document Conventions

Convention	Description
Bold	Emphasizes the names of menu items, dialog boxes, dialog box elements, and commands. Example: Click OK .
Code	Code examples appear in courier font. It may represent text you type or data you read.
<mark>Yellow highlight</mark>	Code highlighted in yellow draws attention to the code that is being indicated in the content.
Yellow highlight with red text	Red text highlighted in yellow indicates the code parameter that needs to be changed or replaced.
Italics	Reference to other documents.
Note:	Notes contain additional useful information.
Warning	Warnings contain important information. Pay special attention to information highlighted this way.
Successive menu choices	Successive menu choices may appear with a greater than sign (>) between the items that you will select consecutively.
	Example: Navigate to File> Save> OK.



1 Client Configuration

1.1 Installed Software

This release of Aras Innovator requires the use of Mozilla Firefox version 45 ESR or 52 ESR. To prevent unintentional upgrades to the browser, disable automatic upgrades as follows:

- 1. Open a new FireFox window.
- 2. Go to **Menu --> Preferences**. The following screen appears:

🛄 General	General					
Q Search						
Content	Startup					
Applications	Always check if Firefox is your default browser					
🗢 Privacy	Firefox is not your default browser Make Default					
🖴 Security	When Firefox starts: Show my home page 🔹					
🚺 Sync	Home Page: http://upgrade2012/support/5842-S100					
💰 Advanced	Use Current Page Use Bookmark Restore to Default					
	Downloads					
	Save files to Downloads Choose					
	Always ask me where to save files					
	Tabs					
	✓ Open new windows in a new tab instead					
	Warn me when closing multiple tabs					
	✓ Warn me when opening multiple tabs might slow down Firefox					

Figure 1.

3. Click Advanced and click the never check for updates button as shown.



General	Data Choices	Network	Update	Certificates
Firefox updates:				
Automatically	install updates (recomr	nended: improved	security)	
🗸 🛛 Warn me	if this will disable any o	of my add-ons		
Check for upd	ates, but let me choose	whether to install	them	
Never check for	or updates (not recomm	ended: security ris	sk)	
- //	tory			
Show Update Hist				

Figure 2.

1.2 Required Settings

You must set the **browser.tabs.remote.autostart** and **browser.tabs.remote.autostart.2** preferences to false as follows:

- 1. Open a new Firefox window.
- 2. Navigate to about:config.
- 3. Set browser.tabs.remote.autostart to false.
- 4. Set browser.tabs.remote.autostart.2 to false.

Search: browser.tabs.remote.autostart				
▲ Status	Туре	Value		
default	boolean	false		
user set	boolean	false		
	default	default boolean		

Figure 3.

You may need to have administrative rights to complete the following procedure:

1. Open a new Firefox window and browse to Aras Innovator.



2. You should now be able to log into Aras Innovator.

1.3 Optional Settings

The Gantt chart in Aras Innovator may appear different when printed due to missing background colors and images.

You can fix or prevent this issue by configuring the following settings:

- 1. Open Firefox browser.
- 2. Select Menu --> Print --> Show Details.

Printer:	▲ No Printer Selected \$
Presets:	Default Settings \$
Copies:	1
Pages:	All From: 1 to: 1
	Firefox \$
Options:	Print Selection Only Ignore Scaling and Shrink To Fit Page Width
Appearance:	 ✓ Print Background Colors ✓ Print Background Images
Frames:	As Laid Out on the Screen
	The Selected Frame
	 Each Frame on Separate Pages
Page Headers:	Title + URL +
	Left Center Right
Page Footers:	Page # of # + Date/Time +

- 3. Select the **Print Background Colors** check box.
- 4. Select the Print Background Images check box.
- 5. Exit the browser.



2 Troubleshooting

In this section, we describe some of the common problems people can encounter when setting up the client.

2.1 My pre-defined language pack and locale are not properly displaying when connected to Aras Innovator

The localization settings for the client are pulled from the Firefox browser 'Languages' setting as opposed to the system 'Region and Language Settings'.

Use the following procedure to change the language settings in Firefox for Mac.

- 1. Open Firefox browser and go to Menu > Preferences> Content.
- 2. In the Languages section, click **Choose**.
- 3. Click Select a language to add....

Languages	
Web pages are sometimes offered in I language. Choose languages for displ pages, in order of preference:	
English/United States [en-us]	Move Up
Russian [ru] English [en]	Move Down
	Remove
Select a language to add 🔹	Add
Help Canc	el OK

Figure 4.

4. Select the required language and locale. For example, Japanese [ja]

Language	;
Italian [it] Italian/Switzerland [it-ch]	nore than one
Japanese [ja]	aying these web
Javanese [jv] Kannada [kn] Kanuri [kr] Kashmiri [ks] Kashubian [csb] Kazakh [kk]	Move Up Move Down Remove
Japanese [ja]	▼ Add
Help	Cancel OK

Figure 5.

- 5. Click Add.
- 6. Move the selected language to the top using **Move Up**.
- 7. Close the browser.
- 8. Login to Aras Innovator as administrator/innovator.
- 9. Confirm that the selected language is applied.

2.2 Firefox Allows a Maximum of 20 Pop-ups

By default, Firefox allows a maximum of 20 pop-up windows. If you try to open more than 20 pop-up windows, the following error appears:



Use the following procedure to resolve this issue:

- 1. Open a Firefox browser.
- 2. Type **about:config**. The preference list appears.

about:config +		about:con	ñg	12 ²¹
about:config			ি ত 😋 🕄 🕄 🗸 Google	Q 💽 - 🎚 🍙
Search: Q dom	6)		
Preference Name	▲ Status	Туре	Value	臣
dom.mozPermissionSettings.enabled	default	boolean	false	
dom.mozSettings.enabled	default	boolean	false	
dom.navigator-property.disable.mozContacts	default	boolean	true	
dom.navigator-property.disable.mozSettings	default	boolean	true	
dom.network.enabled	default	boolean	true	
dom.network.metered	default	boolean	false	
dom.omit_components_in_content	default	boolean	true	
dom.placeholder.show_on_focus	default	boolean	true	
dom.popup_allowed_events	user set	string	change click dblclick mouseup reset sub	omit touchend keydown
dom.popup_maximum	default	integer	20	
dom.send_after_paint_to_content	default	boolean	false	
dom.server-events.default-reconnection-time	default	integer	5000	
dom.server-events.enabled	default	boolean	true	

Figure 6.

3. Scroll to locate **dom.popup_maximum**, right-click and select **Modify**. The **Enter integer value** pop-up appears.

?	Enter integer value dom.popup_maximum
	20 Cancel OK

Figure 7.

- 4. Specify a very high integer value such as 5000 for **dom.popup_maximum**.
- 5. Click **OK**.

2.3 Note about Aras PDF Viewer

Aras PDF Viewer is a feature included in Aras Innovator to display PDF documents as part of the Visual Collaboration feature. The technology used to make the feature display PDFs is browser-specific. Users may experience differences in behavior when loading in Internet Explorer vs FireFox or Chrome. While all browsers provide the same functionality, the user experience will be slightly different.

