First, Aras Innovator requires .NET 3.5 on the client.
If .NET 3.5 is not installed on your machine, please first install it before proceeding.

Second, if you install .NET 4.5 on your client PC, this may disable access to Aras Innovator that was previously working.

In this case, you will see a message that indicates your .NET policy must be applied again.
In .NET 4.5, Microsoft has removed the .NET browser hosting controls for Internet Explorer.
When .NET 4.5 is installed the existing hosting is also disabled for .NET 3.5.
You will need to manually enable this hosting for Internet Explorer to return to your previous working state.

It is necessary to add the following registry key on the client PC:

- For x86 environments

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\.NETFramework]
"EnableIEHosting"=dword:00000001
```

- For x64 environments

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\.NETFramework]
"EnableIEHosting"=dword:00000001
```

If this does not resolve your issue, you should contact your support representative.