

# Aras Subscriptions

Confidence. Choice. Success.



To help you realize your strategic PLM objectives, Aras offers optional Subscription Services that deliver benefits unparalleled in the PLM industry.

With an Aras subscription, you can be confident that your business is always leveraging the most advanced PLM technology available and that you're doing so at a predictable, fixed cost.

When you combine the power of an Aras subscription with our open, low-code platform, you get the lowest total cost of ownership in the PLM industry.

*"You get upgrades as part of the subscription, this is unheard of in the industry..."*

Rick Bosch  
Engineering Applications Systems  
Architect, Insitu

## **Aras Subscriber Benefits Include:**

- Free Upgrades for all Major and Minor Releases of Aras Innovator—including Customizations
- Service Packs with Security Updates, Hot Fixes and New Features
- Live Hotline and Online Access with Unlimited Support Incidents
- Productivity Tools including Data Load Tool and Vault Recovery Utility
- Microsoft Certified Versions and Subscriber-only Solutions
- Significant Discounts on Aras Consulting Services
- Free Training and a lot more

*"With Aras you get the most advanced enterprise software solutions on the market, and our optional subscription packages provide you with the professional enterprise support, security and reliability you need to achieve your goals and be successful."*

Peter Schroer,  
CEO & Founder, Aras

## **Aras Upgrade Services - Exclusively for Aras Subscribers**

Aras Upgrade Services include everything required to conduct remote upgrades of your company's entire Aras Innovator enterprise software solution suite—even customizations. Aras Upgrade Services include:

- Aras Innovator Database Upgraded to New Version
- Aras Innovator Solutions Merged to New Version
- Subscriber-installed Solutions Updated to New Version

Still not sure if a subscription is right for you? To learn more, please contact us directly at [info@aras.com](mailto:info@aras.com).

## SUBSCRIPTION BENEFITS

		Aras Subscription	Open
<b>System Upgrades</b>	Upgrade Services (including customizations)	✓	
<b>Software Framework</b>	Security Updates	✓	
	Service Packs	✓	
	Microsoft Certified Versions	✓	
	Hot Fixes	✓	
	Active Directory / LDAP Single Sign-On Integration	✓	
	Replicated Vaulting Capability	✓	
	Open Releases	✓	✓
<b>Solution Software Access</b>	Subscriber Solutions (Visual Collaboration, Enterprise Search, Office Connector, Technical Documents)	✓	
	Commercial Add-On Solutions	✓	✓
	Community Solutions	✓	✓
<b>Productivity Software Access</b>	Solution Import / Export Tool	✓	✓
	Language Pack Tool	✓	✓
	Data Load Tool	✓	
	Vault Restore Utility	✓	
<b>Legal</b>	Software IP Indemnification	✓	
<b>Documentation</b>	Integrated System Help	✓	✓
	Productivity Software Guides	✓	
	Installation & Configuration Guides	✓	✓
<b>Customer Support</b>	Q&A Support Forums	✓	✓
	Subscriber Portal	✓	
	Live Hotline Phone Support	✓	
	Dedicated Support Engineer	✓	
	Developer Support	✓	
	Escalation Management	✓	
	System Optimization Support	✓	
	Code Samples	Comprehensive	Open Source Only
<b>Training &amp; Education</b>	Aras Scheduled Sessions	Unlimited Free	Standard Rate
	Standard Onsite Sessions	Discounted Rate	Standard Rate
	Custom Onsite Sessions		
<b>Consulting Services</b>	Deployment Services	Discounted Rate	Standard Rate
	Best Practices Process Reengineering		
	Data Migration Services		
	Systems Integration Consulting		
	Custom Software Development		
	Configuration Optimization Services		